Connectivity to wireless requires a SLU email name (the login name) and your SLU Banner Self-Service PIN. If you experience difficulties with your wireless settings or have additional questions please contact the ITS Support Center at (314)977-4000.

**Step 1**—*Click* on Start, Settings, and Network Connections

**Step 2**—*Right-click* on the Wireless Network, *select* Properties.

**Question and Answers about Wireless.**

*My SLU Banner Self-Service PIN won’t work!*

Did you recently reset it within SSB? If so, try again tomorrow. It may take a day for the reset to transfer to the wireless database.

*My laptop connects and then drops off from time to time!*

If you are moving from one area to the other, you may temporarily loose the access point to which your laptop is connecting. Try logging back in when this happens.

*Will ITS work on my personal laptop so that I can get connected to the wireless network?*

Due to manufacturer’s warranties on personal computers, ITS is not able to work on your personal computer. However, we will be glad to assist you with password problems that may be causing you to not authenticate to the wireless network.
**Step 3**— Under the Wireless Networks, *click* Add, and fill in the following information
- Network name (SSID): SLUNET
- Network Authentication: Open
- Data encryption: WEP
- Put a **check-mark** next to The key is provided for me automatically. And then *click* the Authentication tab.

**Step 4**— Under the authentication tab, set the following information
- Put a **check-mark** next to Enable IEEE802.1x authentication for this network
- EAP type; *click* on the down arrow and select Protected EAP (PEAP)

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**Question and Answers about Wireless. (cont’d)**

I’ve configured my laptop like the directions have said and I still can’t get connected. Now what do I do?

First, let’s be sure your password is set correctly. Call the ITS Customer Service Center at 977-4000. If that does not appear to be the problem, you can bring your laptop to the ITS TechInterns in Des Peres 108 and they may assist you in finding the problem, but remember, they may not actually work on your personal machine.

Need more help?

Don’t forget about [wireless.slu.slu](http://wireless.slu.slu)
Step 5—Click on Properties and set the following:
- Select Authentication Method: Secured password (EAP-MSCHAP v2)
- Uncheck the enable fast reconnect box

Step 6—Click on Configure; uncheck the box next to Automatically use my Windows logon name and password (and domain if any).

Then click OK on all windows to close the Wireless network connection properties.

Locations
- Allied Health Professions Building
- Biomedical Engineering
- Busch Student Center
- Business School
- Caroline Hall
- D.O.B.
- Des Peres Hall
- Doisy Hall
- Learning Resource Center (LRC)
- Law School
- McDonnell Douglas Hall
- Nursing School
- Salus Center – 1st Floor
- Schwitalla Hall
- Coming Summer 2006: Residential Halls and remaining academic buildings!!

Need more help?

Don’t forget about wireless.slu.slu
Lesson 4-2: Connecting to the Billiken Shield Wireless Network

Saint Louis University is becoming wireless. Wireless internet allows its users to be mobile and efficient. For up-to-date information of wireless buildings, wireless cards or configuration please go to wireless.slu.edu

1. Click on Start, Control Panel. In the lower right hand corner of your desktop screen, look for the following popup message (or something similar):

   ![Wireless Network Connection](image)

   Click on the icon where instructed to do so, as seen above.

2. Enter your login credentials:

   ![Enter Credentials](image)

   User name: Enter your SLU Email Name
   Password: SLU Banner Self-Service PIN
   Logon domain: 

   Click OK

Question and Answers about Wireless.

I've configured my laptop like the directions have said and I still can't get connected. Now what do I do?

First, let's be sure your password is set correctly. Call the ITS Customer Service Center at 977-4000. If that does not appear to be the problem, you can bring your laptop to the ITS TechInterns in Des Peres 108 and they may assist you in finding the problem, but remember, they may not actually work on your personal machine.

Need more help?

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3. Click OK. You are now connected to the Billiken Shield Wireless Network. To verify, place your mouse pointer over the network icon in the lower right hand corner. After a few seconds, a message like this should appear:

REMEMBER: once you authenticate, you will always be able to connect. BUT, if you ever change your PIN number to your SLU Self-Service Banner account, it will change your password on the wireless network as well. That means, if you’ve changed your SLU Self-Service Banner PIN, the next time you log into wireless, you’ll need to change it there too (as seen in step 2 above.)

NOTE: If you have a visiting professor who will need access to the wireless. Please call the Customer Service Center, (314)977-4000 to set-up a guest account.

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Need more help?

Don’t forget about wireless.slu.slu